



# Hotpoint® PTAC Heat Pump Unit with Electric Heat Backup 265V, 20amp Model# AH12H12E3B



- 3-speed fan - Give guests control over their comfort with three fan speeds to choose from
- 4-temperature limiting options - Easily select one of four temperature ranges for peak efficiency and total customer comfort
- Freeze and frost protection - Automatic freeze and indoor frost control keep units operating in peak condition
- Auto power recovery - In case of power failures, units automatically resume their operation when power restores, reducing maintenance calls
- Self diagnostics - Quickly and easily identify service needs with a nine-point diagnostic code system
- Automatic emergency heat - Keep guests comfortable with a heating option that uses electric resistance heat in heat pump mode
- Backed by an industry leader - With a long history of creating durable products at an affordable price, Hotpoint is your trusted PTAC brand
- Limited 1-year parts and labor entire appliance warranty / limited 5-year refrigerating system warranty - Enjoy peace of mind knowing that all purchases are backed by the trusted Hotpoint service network
- Intuitive display - Allow guests to easily customize their preferred settings and reduce maintenance calls with an easy-to-use control panel
- Power cord (LCDI) included - Hotpoint PTACs come with everything needed for a quick and easy installation

## FEATURES

Control Type	Electronic
Fan Speed Selections	3 Cooling 3 Fan Only 3 Heating
Discharge Grille	2-position
Product Type	Packaged Terminal Air Conditioners (PTAC)
Refrigerant Type	R32
Manual Vent Control	Hidden
"SmartFan" Fan Cycle	Yes
Chassis Type	Slide-In
Fan Motor	2
Heat Pump	Yes
Unit Features	Auto Power Recovery Automatic Emergency Heat Automatic Indoor Frost Control Central Desk Control Compatibility Freeze Sentinel Heat Pump with Resistance Heat Backup Power Cord included Remote Thermostat Compatibility Sub-Base required
Temperature Range	62 - 80 F
Heat - Cool	Yes
Auto Power Recovery	Yes
Rotary Compressor	Yes
Heating - Reverse Cycle - COP	3.2
Outdoor Vent / Exhaust	Yes
Venting Features	Concealed Manual Vent Control Vent Air Filter
Heating System	Heat Pump with Resistance Backup

- Remote thermostat compatibility
- Works with central desk control systems
- Heatpump models include staged heating
- Tangential fan for air flow and smooth sound
- Energy-efficient heat pump models available

*Have more questions? Please contact 1-800-626-2000*



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### APPROXIMATE DIMENSIONS(HxDxW)

- 16 H x 42.40 W x 20.90 D

### CAPACITY

- Cooling BTUH (MAX) - 12000.000000Btu
- Cooling EER (BTUH / Watt) - 10.5
- Heating - Reverse Cycle - BTUH - 10800
- Cooling BTUH (MIN) - 11800Btu

### APPEARANCE

- Installation - Through-the-Wall
- Color Appearance - White

### WEIGHTS & DIMENSIONS

- Overall Width (in) - 42 2/5in
- Approximate Shipping Weight (lb) - 126 19/25lb
- Overall Height (in) - 16in
- Overall Depth (in) - 20 9/10in
- Net Weight (lb) - 113 1/10lb

### POWER / RATINGS

- Heating - Reverse Cycle - Watts - 989
- Cooling - Amperes - 4.31
- Cooling - Watts - 1142
- Heating - Reverse Cycle - Amps - 4.3
- Heating - Electric - Heater Watts - 3500
- Voltage (MAX) - 265.000000V
- Heating - Electric - Heater Amps - 13.46

### WARRANTY

- Warranty Notes - See written warranty for full details
- Labor Warranty - Limited 1-year entire appliance  
Limited 5-year sealed refrigerating system
- Parts Warranty - Limited 1-year entire appliance  
Limited 5-year sealed refrigerating system

### CERTIFICATIONS

- Claims & Certifications - AHRI  
CSA  
CUL  
UL  
NRCAN